Frequently Asked Questions: CoreHR / Evo

This document answers some of the questions you may have about accessing CoreHR on or after 8th October 2026.

Q1: Who are Access?

A: Access are our software provider for CoreHR (also known as People XD)

Q2: What is Evo?

A: Evo is the secure platform by Access, where CoreHR and other products sit. Evo is essentially the 'front door' to CoreHR.

Q3: Why are these changes happening?

A: Access has introduced this change to maintain all their products on one secure platform and enable more functionality and features over the coming months / years.

Q4: How will the changes affect me?

A: The main difference for you will be how you log in to CoreHR.

Q5: How will I log in to CoreHR after the change?

A: Following the move to Evo, you will no longer need to enter a username and password. Instead, you will access CoreHR through the Evo platform using your email address. You will receive an email from Access containing an invitation link to join Evo and set up your account.

If you use a United Synagogue email address for work:

If you use a recognised United Synagogue email address (for example, one ending in @theus.co.uk, @tribeuk.com, or @shul.co.uk), you will benefit from Single Sign-On (SSO). This means you will not need to create or enter a separate password for Evo. Instead, you will sign in using the same Microsoft 365 credentials that you use to access your computer and other United Synagogue systems.

If you use a Personal email address:

If you use a personal email address, you will sign in with email address and will be prompted to create a new password when you first access Evo. This password can then be saved for future logins.

Please note: Once the change has been completed, CoreHR will only be accessible through the Evo platform.

Q6: What is Single Sign On (SSO)?

A: Single Sign On (SSO) is a simple way of using the same work login across different systems. In practice, it means signing in with your United Synagogue email address and password rather than remembering a separate username and password for CoreHR.

Q7: Will I need to remember a new password?

A: This will depend on whether you are using a United Synagogue recognised email address or a personal email address – see above for more details

Q8: Will my CoreHR account or information change?

A: No, CoreHR will look and work much the same as it does today. Your personal information, holiday records, payslips and other data within CoreHR will remain the same. The main difference is the sign-in process.

Q9: What are the benefits of the change?

A: Fewer usernames and passwords to remember
A simpler sign-in experience
Improved security
Faster access to CoreHR
New features to be launched in the future (Copilot; summary dashboards for Holiday Balances; easy access to Payslips, and more…)
All Access products in one place

Q10: Are emails from Access genuine?

A: Yes, please do not ignore these.

Q11: Should I contact Access support for queries?

A: No, please continue to email CoreHRSupport@theus.org.uk

Q12: Do I need to do anything now?

A: Not until 8 October. You will receive further instructions.

Q13: What if I have problems signing in after the change?

A: Contact CoreHRSupport@theus.org.uk

Q14: Can I still use the CoreHR mobile app?

A: Yes, the Mobile app (PeopleXD) is not changing and will continue to be available. However, the way you sign in to the app will change.

You will no longer use a separate CoreHR username and password to access the app. Instead:

- **Users with a United Synagogue work email address** will sign in using their work email and Microsoft 365 credentials through Single Sign-On (SSO).
- **Users with a personal email address** will sign in using their email address and the password they created when registering for Evo.

Q15: When will this happen?

A: On 8 October 2026

Q16: Will I still receive email notifications for expenses and annual leave requests?

A: Yes, nothing from CoreHR will change.

Should you have any questions regarding CoreHR, please contact CoreHRSupport@theus.org.uk